

RFG/MPW Training Team Delivers Valuable Virtual Decontamination Course



EXPERTISE & ABILITY TO QUICKLY DELIVER VIRTUAL TRAINING

An automotive manufacturer in Virginia sought to safely and efficiently decontaminate its plant after the coronavirus (COVID-19) outbreak.

Due to their longstanding relationship with RFG/MPW, plant managers knew RFG/MPW's Safety & Training Department had the decontamination expertise and technical ability to quickly deliver the requested program.

SOLUTION

RFG/MPW's Safety & Training personnel created the customized course after researching best practices and industry standards published by OSHA, the CDC and others. With the help of RFG's in-house Marketing Department, the team also prerecorded a video demonstrating proper techniques for donning PPE for decontamination work.

Although the Safety & Training team does not regularly train customers' personnel, they were experienced in providing similar courses for RFG workers, who have been performing industrial decontamination and deep cleaning services for years.

In both emergency and scheduled situations, RFG/MPW analyzes the problem and creates a thorough, safe and cost-effective strategy. With its substantial labor force, the company routinely staffs and manages both emergency-response and prescheduled projects.

RESULTS

The team delivered the course to plant employees via Skype two days after the request. It focused on creating a thorough understanding of coronavirus, the recognition of COVID-19 symptoms, correct routes of entry for viral decontamination processes and additional safety processes and recommendations. The training session ensured workers were comfortable with the situation, mindful of proper

chemical-cleaning techniques and confident that their PPE would protect them.

The facility's crew effectively decontaminated the facility, creating a safer environment for thousands of workers. Afterwards, customer contacts shared positive feedback with RFG/MPW regarding the quality of the training course and the quick response time.

COMMITMENT TO SAFETY

**RFG
upheld
all safety
standards
during this
project**